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24 August 2000 -- Webtrends Firewall Suite 3.0

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WebTrends Unveils Firewall Suite 3.0, Offering Essential Reporting Solution to Monitor and Analyse Firewall Security and Performance

Real Time Firewall Monitoring, Enhanced Performance and Leading Vendor Support Distinguish Latest Version of WebTrends Firewall Suite

Auckland - Thursday, August 24, 2000 - Soft Solutions announces that WebTrends Corporation (Nasdaq: WEBT), the leading provider of Enterprise Solutions for eBusiness Intelligence and Visitor Relationship Management (VRM), has released WebTrends Firewall Suite 3.0, providing advanced security management and reporting on over 30 of the leading Firewall and Virtual Private Network (VPN) solutions. The latest version of Firewall Suite now offers IT and security professionals up-to-the minute alerting and monitoring on critical security events, industry-leading performance enhancements to handle traffic from the largest sites on the Internet, and advanced management capabilities providing additional ease of administration. For more information and to download a free 14-day trial of WebTrends Firewall Suite 3.0, go to <http://www.sofsol.co.nz/p0001154.htm>.

"Today's eBusinesses must understand not only visitors' activity but the visitor's experience on their web site. Internet bandwidth is a resource that needs to be constantly monitored and analysed, to ensure the security and performance of a company's eBusiness infrastructure and the productivity of its employees," said Eli Shapira, chief executive officer of WebTrends Corporation. "Firewall Suite 3.0 provides customers with scalable, high-speed performance and the latest improvements in monitoring and alerting, helping organisations to keep their network investment secure and insuring their customers have a positive Internet experience."

Firewall Suite is an essential solution for IT professionals to analyse bandwidth usage and cost, prevent security breaches and monitor employee activity with broad enhancements in the following categories:

-- **Performance and Scalability.** Performance improvements allow Firewall Suite 3.0 to analyse log files up to 50 percent faster than previous versions. Report generation times have also improved significantly, and WebTrends FastTrend database has been optimised for speed, loading in 10 percent of the time of previous versions.

-- **Monitoring, Alerting and Recovery.** Firewall Suite 3.0's new monitoring, alerting and recovery feature allows administrators to monitor firewall services and receive alerts when the device goes down or stops responding, or when a critical event is detected at the firewall. Firewall Suite allows for alert customisation through a time/frequency monitor, allowing administrators to determine which security events to be alerted of over a defined time period.

-- **Administration and Management Enhancements.** Firewall Suite now offers remote management and

editing capabilities of reports anytime from any location. Firewall Suite also offers advanced support for clustered servers through wildcard usage allowing easy compilation of firewall log data distributed throughout a server cluster.

-- **Leading Firewall Vendor Support.** With the latest additions of Checkpoint VPN-1, Microsoft ISA Server and Sun SunScreen, WebTrends Firewall Suite provides comprehensive reporting on over 30 of the leading Firewall and VPN solutions. As part of Firewall Suite support, 12 vendors support the WebTrends Enhanced Log Format (WELF) that is now established as a standard in firewall reporting formats.

"Combined with Microsoft's enterprise firewall and Web cache server, ISA Server, the comprehensive monitoring and analysis features of WebTrends Firewall Suite provide detailed insight into Internet activity, allowing organisations to quickly identify and react to bandwidth over-utilisation and security breaches, and to monitor employee misuse," said Nevet Basker, business development manager for ISA Server 2000 at Microsoft Corporation. "WebTrends Firewall Suite is a key component of our Site PatrolSM for FireWall-1® managed security service," said John Summers, director of VPN and Internet Security Services at Genuity (formerly GTE Internetworking). "The comprehensive reports we provide our customers allow them to analyse their network and firewall utilisation, ensuring optimum security and performance."

Complete Web Site Categorisation

As in previous versions, WebTrends Firewall Suite 3.0 offers embedded URL categorisation from SurfWatch, to help companies keep their employees productive by ensuring that they are using the Internet for appropriate purposes. The categorisation database is updated directly from SurfWatch via the Web.

WebTrends Security Analyser Ten-System Edition for complete Security Management

In addition, the Ten-System edition of the award winning WebTrends Security Analyser is now bundled with Firewall Suite 3.0, providing the ability to conduct over 1100 security tests to detect security vulnerabilities and recommend the latest fixes and updates. Through AutoSync technology, WebTrends is able to provide updates to WebTrends Security Analyser on demand or as new vulnerabilities are discovered and security tests are made available.

About WebTrends Firewall Suite

WebTrends Firewall Suite 3.0 is the most complete security management and reporting solution, enabling Internet professionals to analyse firewall and proxy server log files and report on all Internet traffic activity, including protocol usage, security issues, bandwidth consumption, and employee Internet monitoring including embedded URL categorisation. WebTrends Firewall Suite manages, monitors and reports on firewall activity so users can understand and react to the impact on security and network traffic. It supports all leading firewalls, VPN and proxy servers, and offers comprehensive reports, accuracy, robustness and usability for which WebTrends products are relied upon.

Pricing and Availability

WebTrends products are represented in New Zealand by Soft Solutions, and pricing for WebTrends Firewall Suite 3.0 starts at \$5,840 plus GST for one firewall. WebTrends products are available with subscriptions that entitle users to free upgrades for a full year. A free 14-day trial of WebTrends Firewall Suite 3.0 can be downloaded at <http://www.softsol.co.nz/p0001154.htm>.

About WebTrends

Founded in 1993, WebTrends Corporation (<http://www.webtrends.com>) is the leading provider of Visitor Relationship Management and eBusiness Intelligence solutions for Internet and intranet servers and firewalls.

WebTrends offers organisations a comprehensive set of solutions that are integrated, scalable, modular, and easy to use. Products include CommerceTrends, WebTrends Enterprise Reporting Server, WebTrends Enterprise Suite, WebTrends Professional Suite, WebTrends Log Analyser, WebTrends Security Analyser, WebTrends Firewall Suite and WebTrends Live, the industry's first Web traffic analysis eService. They are used by thousands of customers such as ISPs, ASPs, government and educational institutions and corporate clients that include American Express, AT&T, Cable & Wireless, Comcast, DIGEX, Dow Jones & Company, EDS, Firststar, IBM, Microsoft, NASA, NCR, Pharmacia & Upjohn, PSINet, Verio, marchFIRST, and UUNet.

WebTrends' many strategic partners include Allaire (Nasdaq: ALLR), Cable & Wireless, Check Point Software, Cisco Systems (Nasdaq: CSCO), DIGEX (Nasdaq: DIGX), Hewlett Packard (Nasdaq: HWP), Internet Dynamics, Lotus Development, Lucent Technologies (NYSE: LU), Microsoft (Nasdaq: MSFT), Novell (Nasdaq: NOVL), Oracle (Nasdaq: ORCL), Vignette (Nasdaq: VIGN) and WatchGuard Technologies.

About Soft Solutions

Soft Solutions is an Auckland-based wholesaler of computer software, with a growing list of New Zealand agencies for network solutions. Products include the Trend Micro family of antivirus solutions, the ServerMagic and Drive Image Pro storage device management software solutions for network servers and desktop PCs, Diskeeper for NT defragmentation and Undelete for NT to recover deleted files from anywhere on an NT/2000 network.

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All pricing in New Zealand dollars unless otherwise specified.

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